



POLICY

Privacy Policy

What we collect, why, and your rights under the GDPR.

Norse Virtual · Applies to all members and venues

DOCUMENT ID

NV-POL-002

VERSION

1.1

EFFECTIVE

25 JUL 2026

CLASSIFICATION

PUBLIC

OWNER

Norse Virtual Management

For simulation and virtual airline use only. Norse Virtual is a flight-simulation community and is not affiliated with Norse Atlantic Airways.

SECTION 01

Purpose & Scope

This policy explains what personal data Norse Virtual collects, why, how long it is kept, and the rights members have over it. It is written to meet the requirements of the EU General Data Protection Regulation (GDPR) and the VATSIM Virtual Airline Partner policy.

It covers the Norse Virtual website (norsevirtual.org), flight records, and the Norse Virtual Discord server.

SECTION 02

What We Collect & Why

What we collect

- **Account data:** name or handle, email address, and country or timezone provided at registration.
- **Network identifiers:** VATSIM CID and callsigns, where provided or required for verification.
- **Flight data:** PIREPs, routes, times, aircraft, and tracking links submitted with flights.
- **Operational records:** training results, currency, rank, pay ledger entries, and crew meal selections generated by normal use of the site.
- **Technical data:** server logs (IP address, timestamps) kept for security and operations.
- **Discord:** the Discord username linked to membership, and messages posted on our server, which are governed additionally by Discord's own privacy policy.
- **Analytics:** aggregate page-view and visit statistics collected through Cloudflare Web Analytics. This measurement is cookieless, does not follow visitors between sites, and does not build a profile of any individual.
- **Infrastructure:** the website is delivered through Cloudflare, which processes connection data including IP addresses in order to route traffic and protect the site. Cloudflare acts as a processor on Norse Virtual's behalf and is governed by its own privacy terms.

Why we collect it

Data is used solely to operate the virtual airline: running your account, recording flights, computing rank, pay, and currency, verifying network activity (including audit reporting to VATSIM under its Partner program), and keeping the community safe. Norse Virtual does not sell personal data, does not run advertising, and does not share data with third parties except as required for VATSIM Partner audits (flight data: callsign, origin, destination, date), with infrastructure providers acting on our behalf, or by law.

NOTE

Norse Virtual does not use advertising or cross-site tracking cookies. The only measurement in use is cookieless and reports totals, not individuals.

SECTION 03

Legal Basis & Retention

Legal basis and consent

Processing is based on consent given at registration and on legitimate interest in operating the service. Consent is requested conspicuously on the website's front page, with a link to this policy, as required by the VATSIM Partner policy.

Retention

- Account and flight records are kept while the account is active.
- On account deletion, personal data is removed or anonymised within 30 days; aggregate, non-identifying statistics such as fleet hours may be retained.
- Server logs are retained no longer than 90 days.

SECTION 04

Your Rights

Members may request access to, correction of, or deletion of their personal data at any time by writing to ops@norsevirtual.org. Requests are honoured within 30 days. Members in the EU or EEA also have the right to lodge a complaint with a supervisory authority.

On a deletion request, personal identifiers are removed or replaced. Flight records are retained in de-identified form, because airframe hours, cycles, and maintenance history depend on them and cannot be reconstructed once removed. Records retained this way identify nobody.

SECTION 05

Security

Data is transmitted over HTTPS and stored on access-controlled infrastructure. No system is perfectly secure; in the event of a breach affecting personal data, affected members will be notified without undue delay.

SECTION 06

Contact

Privacy requests and questions: ops@norsevirtual.org

Data controller: Norse Virtual.

SECTION 07

Revision History

Version	Effective	Summary of change
1.0	17 JUL 2026	Initial issue.
1.1	25 JUL 2026	Added analytics and infrastructure disclosures to Section 02. Clarified third-party sharing to include infrastructure providers acting on Norse Virtual's behalf. Added de-identification note to Section 04.